# Our Inclusion Code

Coast Capital's commitment to building better, more inclusive futures begins with how we treat one another, every day.

#### We treat others with courtesy and respect.

We deeply value the trust our members place in us as their financial partner. We're equally committed to making Coast Capital a great place to bank and a great place to work. Let's be kind, courteous and respectful to help create an environment that supports us all to thrive.

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## We're proudly committed to inclusion and anti-racism.

We value our differences and aim to foster inclusive, welcoming spaces that reflect the diversity of our members and communities. Whether subtle or not-so-subtle, let's refrain from using language and actions that are discriminatory on the basis of gender, sexual orientation, race, religion, nationality, culture, disability or family status. Sexism, racism, ableism, homophobia, transphobia and other forms of discrimination will not be tolerated.

### We create safe spaces for our employees and members.

Whether it's at a branch, online or over the phone, we all share responsibility for creating safe spaces where people can feel confident that they won't be exposed to harm. Any form of harassment or abusive behaviour, including threats or yelling, is unacceptable and will not be tolerated.

#### coastcapital

Our Inclusion Code was developed in partnership with Coast Capital's employees including our Equity, Diversity & Inclusion Council. To learn more about Coast Capital's commitment to inclusion, **visit coastcapitalsavings.com/EDI**